



## CONTACT

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## PROGRAMMING SKILLS

JavaScript  
React  
Python  
C#  
ASP.NET  
TypeScript  
HTML  
CSS  
jQuery  
Node.js  
Express  
Django  
SQL  
MongoDB  
Oracle  
MS Access

## SOFT SKILLS

Strong Communicator  
Analytical Problem-Solver  
Reliable and Professional  
Fast-Learner  
Adaptable and Flexible  
Collaborative Team Player

## LANGUAGES

English  
Mandarin  
Basic French  
Beginner Japanese

# KATHY LEVI

## SOFTWARE ENGINEER

### ABOUT

I am a creative and professional full-stack web developer with two years of experience in website applications, database administration, and technical support. I am passionate about designing unique products that make an impact on the world we live in and help the people within it.

### EDUCATION

SOFTWARE ENGINEERING IMMERSIVE  
General Assembly, San Francisco | 2021

BACHELOR OF COMMERCE, MAJOR IN MANAGEMENT  
University of Toronto, St. George Canada | 2015 - 2019

### WORK EXPERIENCE

#### SYSTEMS ANALYST

*Town of Newmarket Municipal Government, Full-time | Jan - July 2023*

- Responsible for the maintenance, implementation, and configuration of business applications, and enterprise applications such as ERP, HRIS, Financial Systems (JDE & TXM), AIMS, Xplor, and CRM
- Acts as primary contact and support to investigate and resolve systems application issues and as Tier 2 support for corporate wide systems, triage, and carried development of customized applications using software engineering (coding, design, SDLC, Agile methodology)

#### APPLICATION SUPPORT ANALYST

*Town of Newmarket Municipal Government, Full-time | Sept 2022 - Jan 2023*

- Analyze, design, and create documentation for system solutions based on requirements gathering, process maps, and user stories in collaboration with project management team
- Day-to-day technical support and software development across platforms and various applications such as Microsoft SharePoint, MS O365 Suite, JD Edwards, Jostle, Xplor, AIMS, DATS, VITALS
- Ongoing database administration (MSSQL, MySQL, Oracle, MS Access)
- Developed and redesigned 20+ year old legacy C# application to web following software engineering principles (SDLC, Agile methodology)

#### IT CLIENT SERVICES

*Town of Newmarket Municipal Government, Contract | June - Sept 2022*

- Troubleshoot support tickets as Tier 1 support through AccessIT Help Desk
- Diagnosed, repaired, and upgraded PC hardware, tablets, cellphones, and related peripherals for employees

#### IT SPECIALIST

*Diamondwood Properties, Contract | May - September 2021*

- Provided technical assistance to vice president, accountant, and CEO
- Converted paper filing system of 5000+ documents into a fully electronic, cloud-driven online filing system using NAS device

### SIDE PROJECTS

- Twitter Clone - reverse engineer of Twitter, MEN stack
- Exploria - an art travel community blog website, Django SQL stack
- Quizzr - a trivia quiz game full-stack application, MERN stack